

CANCELLATION POLICY

Fashion Slave Shopping Tour cancellation

- More than 72 hours in advance: 75% refund and a 25% credit towards a future tour
- Less than 72 hours in advance: 50% refund and a 25% credit towards a future tour
- After 12:00 noon the day before a reservation: 25% refund and a 25% credit towards a future tour.

Gift Certificates

- Gift certificates are non-refundable and are valid for one year from date of purchase
- A tour cancelled more than 72 hours may be rescheduled for no charge
- A tour cancelled less than 72 hours may be rescheduled for a fee of 25%
- A tour cancelled after 12:00 noon the day before a reservation may be rescheduled for a fee of 50%

Please note that Fashion Slave shopping tours must be paid in advance.

Children under 18 years old must have parental or guardian consent.

It is your responsibility to maintain awareness of your surroundings while participating in the Fashion Slave concierge services. Fashion Slave is not responsible for any accidents, theft of property, or criminal acts that may happen to persons while participating in a Fashion Slave concierge tour.

Fashion Slave is not responsible for the actions or services of third parties, including but not limited to those that involve car services, spa/makeup treatments, meals/drinks and retailers. We choose all of our partners carefully, but we cannot guarantee their service.

Fashion Slave does not take commissions from retailers and we do not charge them a fee.

Your satisfaction is important to us! We strive to give you the best possible experience. We encourage to let us know what you do and do not like. We can always alter the itinerary during your tour.